



ISO 9001:2008 Lead Auditor



INTRODUCTION

This intensive, challenging and highly interactive IRCA registered training program is for those people who require an in-depth understanding of the ISO 9000 series standards, ISO 9001:2008 and the range of auditing techniques and protocols associated with the lead auditor role.

DURATION

5 Days, 08.30 – 18.00 (days 1-4) 08.30 – 14.00 (day 5)

WHO SHOULD ATTEND?

This course satisfies the training requirements for those who wish to register as a lead auditor with the IRCA. It is also essential for any serious quality practitioner, particularly those with a responsibility to design, implement and manage a quality management system that meets the requirements of ISO 9001:2008. Other people who have found this course useful in the past have been internal quality auditors who have been looking to enhance their quality auditing knowledge and skills, and those looking to achieve formal recognition for the skills and knowledge that they possess.

COURSE OBJECTIVES

To enable those attending to lead an audit team whose objective it is to audit the quality management system of an organisation against the requirements of ISO 9001:2008. The course will also equip delegates with a sound knowledge of the requirements of ISO 9001:2008 and the quality management principles that underpin it.

COURSE CONTENT

- The origins of Quality Management
- The 8 Quality Management principles
- The ISO 9000 series standards
- ISO 9001:2008
- Roles and responsibilities of auditors and lead auditors
- Processes and techniques for planning, conducting & reporting audits
- Audit follow-up activities and auditing for continual improvement

WHAT ARE THE BENEFITS?

The course is designed not only to help people perform capable and value-adding quality audits, but also to develop delegates' wider understanding of quality management systems design and implementation. In particular it will help delegates get to grips with those issues of ever-increasing importance, such as customer satisfaction, continual improvement and the management of processes. It will help delegates understand how these critical issues can be embedded into the quality management system of an organisation. Successful completion of the course and the achievement of the 70% exam pass mark will satisfy the formal training requirements for those wishing to register as an auditor, lead or principal auditor with IRCA under the QMS scheme.

IN – HOUSE COURSES

Offering better value for money, they can be designed to closely match your specific requirements.

STYLE OF DELIVERY AND COURSE LEADERS

Our course leaders are quality management professionals, as well as being experienced auditors. They have extensive knowledge across a wide range of sectors including manufacturing, finance, pharmaceuticals, local and national government. They have all cut their teeth as successful change agents within high profile organisations, and fully understand the range of technical, legislative and people challenges that face those with a responsibility for delivering real quality improvements.

CERTIFICATION

Delegates successfully completing the course, including examination, will be awarded an IRCA registered certificate.

IRCA A17054



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