

INTRODUCTION

This course has been designed and developed specifically for those involved in internal auditing within the automotive industry and to the requirements of ISO/TS 16949:2009. This intensive, challenging and highly interactive training program is for those people who require an understanding of internal auditing in an automotive environment. It examines the range of auditing techniques and protocols associated with the internal auditor role in the automotive sector.

Those people that operate in a specialist automotive setting will require a sound grasp of the requirements the automotive quality standard ISO/TS 16949:2009 and how that relates to ISO 9001:2008. This course is based on the IQMS established IRCA Registered ISO 9001 Quality Internal Auditor Course. The examples and case studies concentrate on automotive sector applications.

DURATION

2 Days, 09.00 – 17.00

Note – For delegates requiring more understanding of ISO/TS 16949:2009 the ISO/TS 16949:2009 Foundation course will be most beneficial.

WHO SHOULD ATTEND?

The course is specifically designed for those people working in the automotive sector and will be of particular benefit for suppliers to the automotive sector, those people required to perform internal audits within their own organisation, and also automotive sector quality managers responsible for implementing and managing an ISO/TS 16949:2009 based system.

COURSE OBJECTIVES

To enable delegates to lead an audit team whose objective it is to audit the quality management system of an automotive sector organisation against the requirements of ISO/TS 16949:2009 and/or ISO 9001:2008. The course will also equip delegates with a sound knowledge of the requirements of ISO/TS 16949:2009 and the quality management principles that underpin it.

COURSE CONTENT

- Background to Quality Management
- Overview of ISO/TS 16949:2009
- Roles and responsibilities of auditors
- Audit Processes and techniques
- Planning, conducting & reporting audits
- Audit follow-up activities

WHAT ARE THE BENEFITS?

The course is designed not only to help people perform capable and value-adding audits, but also to develop delegates' understanding of ISO/TS16949. In particular it will help delegates get to grips with those issues of ever-increasing importance, such as customer satisfaction, continual improvement and the management of processes. It will help delegates understand how these critical issues can be embedded into the quality management system of an organisation. Successful completion of the course will satisfy the formal training requirements for those wishing to register as an internal auditor with the IRCA under the QMS scheme.

IN – HOUSE COURSES

Offering better value for money, they can be designed to closely match your specific requirements.

STYLE OF DELIVERY AND COURSE LEADERS

Our course leaders have extensive experience in Quality Management in the automotive sector. Their direct practitioner experience enables them to make the course more interesting by using relevant examples and case studies during workshop discussions.

CERTIFICATION

All delegates will be awarded a certificate verifying attendance and completion of the course.

