

## **INTRODUCTION**

This course is a variation of the very successful IQMS IRCA Registered ISO 9001:2008 Lead Auditor Course. It has been designed and developed specifically for those involved in auditing within the automotive industry supply chain and to the requirements of ISO/TS 16949:2009.

This intensive, challenging and highly interactive IRCA registered training program is for those people who require an in depth understanding of second and first party quality auditing in an automotive environment. It examines the range of auditing techniques and protocols associated with the lead auditor role in the automotive sector.

Every quality professional knows that the ISO 9000 series standard has introduced some significant additional requirements, but how many can honestly say they fully understand all the implications of these changes? Additionally, those people that operate in a specialist automotive setting will require a sound grasp of the requirements the automotive quality standard ISO/TS 16949:2009 and how that relates to ISO 9000. The examples and case studies used throughout the course concentrate on automotive sector applications.

## **DURATION**

5 Days, 08.30 – 19.00 (days 1-4) 08.30 – 14.00 (day 5)

## **WHO SHOULD ATTEND?**

The course is specifically designed for those people working in the automotive sector and will be of particular benefit for 2<sup>nd</sup> and 3<sup>rd</sup> tier suppliers to the automotive sector, those people required to perform 1<sup>st</sup> and 2<sup>nd</sup> party audits on automotive suppliers, and also automotive sector quality managers responsible for implementing and managing an ISO/TS 16949 based system.

## **COURSE OBJECTIVES**

To enable delegates to lead an audit team whose objective it is to audit the quality management system of an automotive sector organisation against the requirements of ISO/TS 16949:2009 and/or ISO 9001:2008. The course will also equip delegates with a sound knowledge of the requirements of ISO/TS 16949:2009 and the quality management principles that underpin it.

## **COURSE CONTENT**

- Background to Quality Management
- ISO/TS 16949:2009 clause requirements
- Relationship to ISO9001
- The Automotive Core Tools
- Roles and responsibilities of auditors / lead auditors
- Audit Processes and techniques
- Planning, conducting & reporting audits
- Audit follow-up activities

## **WHAT ARE THE BENEFITS?**

The course is designed not only to help people perform capable and value-adding audits, but also to develop delegates' wider understanding of quality management systems design and implementation. In particular it will help delegates get to grips with those issues of ever-increasing importance, such as customer satisfaction, continual improvement and the management of processes. It will help delegates understand how these critical issues can be embedded into the quality management system of an organisation. Successful completion of the course and the achievement of the 70% pass mark will satisfy the formal training requirements for those wishing to register as an auditor, lead auditor or principal auditor with the IRCA under the QMS 2000 scheme.

## **IN – HOUSE COURSES**

Offering better value for money, they can be designed to closely match your specific requirements.

## **STYLE OF DELIVERY AND COURSE LEADERS**

Our course leaders have extensive experience in Quality Management in the automotive sector. Their direct practitioner experience enables them to make the course more interesting by using relevant examples and case studies during workshop discussions.

## **CERTIFICATION**

Delegates successfully completing the course, including examination, will be awarded an IRCA registered certificate.

**IRCA A17054**

**Price £1195 +VAT**

